

## APPENDIX 1: HEADLINE CONSULTATION RESULTS

	Respondents would allocate:		
	More funding	Less or the same funding	No funding
<b>Support for the older people and people with disabilities</b>	28%	<b>47%</b>	25%
	<b>Council's current allocation of £4,500 spend per household = £763</b> <b>Respondents' average allocation = £622</b>		
<u>What the public said</u> Respondents generally support commissioning other providers of services for older people, but are reluctant to see reduced levels of night time care for older and disabled residents. Service users show a particular lack of support for removing the meals on wheels subsidy.  Specific feedback included the suggestion that the Council make more efficient use of resources through greater means testing and charging of those able to pay for older people's services.			
<u>Leader's Comments</u> We are transforming social care to increase choice and control for people who need extra support to manage their day-to-day lives. This means major change and a significant shift away from the more traditional ways of providing services which have generally been based on a "one-size fits all" approach.  We agree with concerns about withdrawing support from people who already receive services and therefore we have no plans to review eligibility criteria for accessing services.  We are piloting our personalisation programme in service areas: physical disabilities, learning disability, older people and mental health, working with service users and carers, to a model which can offer a more personal choice of support. This includes focusing on how we commission services, and from whom, in order to ensure that people who live in the borough have access to a range of quality services tailored to meet their diverse and shifting needs and preferences. As part of this process, we offer help to people to manage their personal care budgets and to help them choose from a wider range than has been available to them in the past.  We want to help people decide what they want, how it should be provided and by who. People do not have to manage this themselves if they choose not to – it is the choice of every individual to decide how much control they wish to have.  The Council's savings proposals in this area include the reduction or closure of some of the Council's in house services for older people, with service provision moving to other providers.			
	Respondents would allocate:		
	More funding	Less or the same funding	No funding
<b>Schools, Children's Centres and pre-school facilities</b>	14%	<b>60%</b>	27%
	<b>Council's current allocation of £4,500 spend per household = £2027</b> <b>Respondents' average allocation = £1210</b>		
<u>What the public said</u> In general, respondents are not in favour of any of the proposed changes to pre-school facilities. However, some users do support getting other organisations to provide this service. The least support was shown for closing pre-school playgroups. Recommendations were made for homework clubs, youth forums and playgroups to be run by community organisations, rather than the Council.			

### Leader's Comments

The Government has announced that the Dedicated Schools Grant for 2011/12 has been maintained at 2010/11 cash levels on a per pupil basis, which is a real term reduction in school funding. Schools are also expected to make a 1.5 per cent efficiency saving through improved procurement which will also mean a real term reduction for those schools that are unable to achieve this.

Funding for children's centres has been substantially reduced as part of the Government's Comprehensive Spending Review and we are currently facing some difficult decisions. We have spent many hours trying to stretch the money to keep as many centres open and services available as possible. We have substantially reduced administrative support and the management costs of individual centres. In the future services will need to be more targeted to those families living in more deprived areas.

It is clear that we cannot avoid some reductions in service and we may have to close some centres. This is not a decision we take lightly and we will reach a final decision on this once we have been able to assess the impact of changes to fees and have completed the consultation with centres. The Family Information Service will also be integrated into the new early years' structure.

<b>Respondents would allocate:</b>	<b>Respondents would allocate:</b>		
	<b>More funding</b>	<b>Less or the same funding</b>	<b>No funding</b>
<b>Children's Safeguarding</b>	14%	<b>55%</b>	31%
	<b>Council's current allocation of £4,500 spend per household = £870</b> <b>Respondents' average allocation = £499</b>		

### What the public said

Respondents would allocate less or the same amount of funding on children's safeguarding.

### Leader's Comments

Safeguarding children is a top priority for the council and we are now two years into a three year transformation programme. Ofsted have regularly assessed our progress and judge us to be improving well with good prospects. We will continue to provide the funding of this service necessary to achieve the transformational change we have committed to.

	<b>Respondents would allocate:</b>		
	<b>More funding</b>	<b>Less or the same funding</b>	<b>No funding</b>
<b>Libraries and Culture</b>	32%	<b>40%</b>	28%
	<b>Council's current allocation of £4,500 spend per household = £203 (inc. sports and leisure)</b> <b>Respondents' average allocation = £200 (inc. sports and leisure)</b>		

### What the public said

Respondents in general support reducing library opening times, and would favour this over library closures. Residents would also prefer to see the Council continue to provide the libraries service, rather than an alternative organisation.

Specific feedback includes the requests that the Council not make any changes to libraries because of their social, cultural and economic role in the life of the borough. Also to generate more income to help finance the service through increased charges, rental/concession space and greater use of technology.

Leader's Comments

Libraries are surely a universal expression of state provision, they are an anchor of human and social qualities in a community. The Council is not proposing to close libraries; we are, however, considering how we can ensure that libraries remain the focal point of our communities into the future.

	Respondents would allocate:		
	More funding	Less or the same funding	No funding
<b>Sport and Leisure</b>	32%	<b>40%</b>	28%
	<b>Council's</b> current allocation of £4,500 spend per household = £203 (inc. libraries and culture) <b>Respondents'</b> average allocation = £200 (inc. libraries and culture)		

What the public said

Respondents support getting others to provide sports and leisure services, and would rather see reduced opening hours of leisure centres rather than closure of any of the facilities.

Specific feedback included ways of generating income in order to finance sports and leisure services through increased and varied charges, more efficient use of centres for corporate business use and health promotion.

Leader's Comments

The Council's saving proposals include market testing the externalisation of our leisure service to a not for profit or other provider. This work will be undertaken over the coming twelve months with the intention that we should focus on the quality of provision rather than the need to run the service ourselves.

The Council carried out a review of all fees and charges and recommended increases came into effect in January 2011.

**Parks and Open Spaces**

N/A

N/A

N/A

What the public said

Respondents support stopping all landscaping and building in parks and open spaces unless fully funded by others, and are also in favour of others providing the service. Least popular with residents is the reduction of park opening hours.

Specific suggestions included the use of volunteers to encourage greater community involvement in and ownership of the maintenance and management of parks and open spaces.

Leader's Comments

The Council's savings proposals include a reduction in the Council's spending on parks development, management and maintenance. We regularly seek to secure external funding for our parks and open spaces e.g. we have secured almost £4m from the National Lottery to redesign and redevelop Lordship Recreation Ground.

We encourage residents and parks users to get involved in enjoying and protecting our open spaces. Volunteering is popular in the borough - between April and December 2009 people working with BCTV provided the equivalent of 2,134 volunteer days. In July 2009 four community gardens in Haringey were awarded the [Green Pennant](#), part of the Green Flag Award scheme, which recognises high quality green spaces managed by voluntary and community groups

The [Haringey Friends of Parks Forum](#) and Borough Allotments Forum (bringing together 25 site associations) is the independent and very successful umbrella organisation and network for the

30 local Friends groups of Haringey residents who are active in 'taking ownership' of and protecting and improving our parks and open spaces. Friends groups hold regular well-represented meetings of the Forum every two months, and the groups communicate and co-ordinate through the Forum's email list; many have their own websites. Friends of parks are key stakeholders and actively contribute towards achieving the Green Flag and Pennant awards and contributing to our [Better Places Partnership](#).

	<b>Respondents would allocate:</b>		
	<b>More funding</b>	<b>Less or the same funding</b>	<b>No funding</b>
<b>Environmental Services</b>	31%	<b>43%</b>	26%
<b>Council's</b> current allocation of £4,500 spend per household = £393 <b>Respondents'</b> average allocation = £353			

What the public said

The majority of respondents rate rubbish collection and recycling services as very or fairly important. Overall respondents support working with others to achieve greater efficiency in the delivery of environmental services, and advocate the renegotiation of contracts to make savings. Respondents are not in favour of a reduced frequency of waste collections.

Specific feedback included the use of 'invest to save' in order to increase recycling and reduce collections; generation of more income through fines, penalties and charges; and a request not to make any changes (for public health reasons) in order to maintain and improve levels of cleanliness by the borough's environmental services.

Leader's Comments

The Council's new Public Realm contract with an external provider, which includes recycling, waste management and street cleansing services, is set to achieve additional savings and greater efficiency in the delivery of environmental services.

	<b>Respondents would allocate:</b>		
	<b>More funding</b>	<b>Less or the same funding</b>	<b>No funding</b>
<b>Tackling Crime and Anti-social Behaviour</b>	<b>54%</b>	20%	26%
<b>Council's</b> current allocation of £4,500 spend per household = £43 <b>Respondents'</b> average allocation = £292			

What the public said

Respondents support more funding being spent on tackling crime and anti-social behaviour.

Leader's Comments

The number of most serious violent crimes has reduced by over 30% compared with the same period last year and although improvement has slowed in some types of crime, progress is being made. The reduced operational capacity of the police force and partners and the withdrawal of funding for seasonal crime prevention campaigns may impact on the level of crime being committed but the police, partners and Haringey Council are responding through Tactical Tasking and Coordination groups. Each Safer Neighbourhood Team has been given a ward profile showing which crimes are an issue in the ward and where/when, giving them the ability to prioritise and tackle specific issues.

Ensuring our residents feel safe and secure is a priority for Haringey and recent surveys show that fear of crime is reducing with 85% of residents saying they feel safe in their local area (during the day) up from 76% the previous year.

	Respondents would allocate:		
	More funding	Less or the same funding	No funding
<b>Dealing with Housing and Homelessness</b>	<b>69%</b>	0%	31%
	<b>Council's</b> current allocation of £4,500 spend per household = £107 <b>Respondents'</b> average allocation = £213		
<u>What the public said</u> Respondents support more funding being spent on dealing with housing and homelessness.			
<u>Leader's Comments</u> The Council has significantly reduced the number of homeless households in temporary accommodation over the last year. However, the Government's Housing Benefit subsidiary changes have resulted in a shortfall in the council's income. A bid for £2.2m is under consideration to allow the council to continue to discharge its homelessness duty to vulnerable people.			
	Respondents would allocate:		
	More funding	Less or the same funding	No funding
<b>Regeneration and Access to Jobs and Training</b>	<b>38%</b>	28%	34%
	<b>Council's</b> current allocation of £4,500 spend per household = £60 <b>Respondents'</b> average allocation = £159		
<u>What the public said</u> Respondents support more funding being spent on regeneration and access to jobs and training.			
<u>Leader's Comments</u> Across the country there are almost one million young people who are unemployed and the total unemployment count is 2.5 million. In this context we are disappointed that funding for the <i>Haringey Guarantee</i> , the Council's programme to get local people into work and training, has been withdrawn by central government. We are currently working to find ways to continue this work in the future – possibly by working in partnership with other councils.			
	Respondents would allocate:		
	More funding	Less or the same funding	No funding
<b>Support for Community Organisations</b>	<b>39%</b>	24%	37%
	<b>Council's</b> current allocation of £4,500 spend per household = £32 <b>Respondents'</b> average allocation = £136		
<u>What the public said</u> Respondents support more funding being spent on support for community organisations.			
<u>Leader's Comments</u> We are currently consulting on our <a href="#">Voluntary Sector Strategy</a> through which we will agree a revised commissioning and funding framework setting out the core principles for how the council will support and work with the voluntary sector. The strategy will enable the sector to play a significant role in delivering more innovative, diverse and responsive public services.			